

Quality, Safety and Health Protection Management Policy

Focusing on customer needs and customer satisfaction are the most regarded values at M.F.CERTUS d.o.o. These are the standards we measure and evaluate our success against.

To achieve, maintain and even expand on these values, we are permanently committed to following:

- Offering our clients service that will satisfy their requirements and expectations
- Complete projects on time, in full and reliably
- Nurture and develop partner relationship with our customers
- Employ expert and ambitious staff and provide the opportunity and obligation for continuous development and education
- Follow all legal regulations and continuously harmonize our business with it, keeping in mind the specific legal requirements of the countries where we conduct our business
- Acquire and use technologically advanced work equipment, communication and computer technology
- Implement effective safety-at-work measures and provide all necessary safety equipment which will guarantee high levels of health and safety of our employees
- Implement and continuously upgrade process effectiveness and integrated management system based on international ISO 9001 and OHSAS 18001 norms and aspire to surpass these norms
- Set measurable and achievable goals

Every employee at M. F. CERTUS must be familiar, understand and accept this Policy as permanent guidelines in his/her work.